



IdeaExchange Prioritization Guide

2019 Cycle 1 (Concept Pilot)

Below, you'll find features that are up for consideration based on top ideas submitted and upvoted on the IdeaExchange. Depending on their size and complexity (represented by coins), they could be delivered as early as the Winter '20 release. Other features may take more time - we'll get started on the work, but you won't see them until a later release. Remember, you're jumping in at the beginning of our release planning process, so the scope, timing, and availability of these features are subject to change as we dig deeper into them.

For more information about how we're reimagining the IdeaExchange and your involvement in the Salesforce product roadmap, [join the discussion](#) in our Trailblazer community group. And with any discussion related to potential future features, this information is subject to our [forward-looking statement](#) (#safeHarbor).

Features for Consideration Analytics

Report option for distinct/unique records

Analytics

[View the original idea](#)

Estimated GA Release: Spring '20

Size: M (30 coins)

Description: Provide an option in reports to display a count of unique records from each object that is represented in the report. Currently, the workaround is to use the "Power of One," which requires creating a custom formula field on each object.

Report filters should be able to compare fields to each other

Analytics

[View the original idea](#)

Estimated GA Release: Winter '20

Size: M (30 coins)

Description: Within reports, provide a way to filter records based on how two fields (of the same data type) in a report type compare with each other.

More report and dashboard chart color customization

Analytics

[View the original idea](#)

Estimated GA Release: Winter '20

Size: S (10 coins)

Description: For charts in reports and dashboards, provide a choice in what colors are used for the groupings used in the chart.



Lightning Experience

Lightning Experience share button

Lightning Experience

[View the original idea](#)

Estimated GA Release: Spring '20

Size: L (50 coins)

Description: Share individual records with just one click.

Lightning Experience recycle bin

Lightning Experience

[View the original idea](#)

Estimated GA Release: Spring '20

Size: M (30 coins)

Description: Include the recycle bin natively in the Lightning experience to allow browsing and restoration of deleted records.

Topics in lists

Lightning Experience

[View the original idea](#)

Estimated GA Release: Winter '20

Size: S (10 coins)

Description: Topics have replaced tags and this would provide the ability to create list views in Lightning to filter on only the topics you care about.

Sales Cloud

Link campaigns directly to accounts

Sales Cloud

[View the original idea](#)

Estimated GA Release: Summer '20

Size: XL (50 coins)

Description: Provide the ability to relate an account to a campaign, whereas today you can relate a lead or contact to a campaign through campaign members.



History tracking for tasks

Sales Cloud

[View the original idea](#)

Estimated GA Release: Winter '20

Size: M (30 coins)

Description: Enable field history tracking on tasks, in the same way that field history tracking is available for other Salesforce objects such as accounts, contacts, opportunities, and cases.

Allow others to view HTML Email Status Report from emails I sent

Sales Cloud

[View the original idea](#)

Estimated GA Release: Winter '20

Size: M (30 coins)

Description: Provide the ability to open up access to the HTML Email Status Report so that other users, such as a manager or admin, can view email open statistics on emails beyond those that the currently logged in user has sent.

Service Cloud

Close case button / page in Lightning Experience

Service Cloud

[View the original idea](#)

Estimated GA Release: Winter '20

Size: S (10 coins)

Description: Similar to the Classic experience, after closing a case in the Lightning experience, provide the ability to go to a case close page layout where several relevant fields can be updated.